



FY20 & FY21

Bettendorf Public Library

Annual Report



Who We Are:

Library Mission, Vision & Values Statements



Library Mission Statement

The Bettendorf Public Library Information Center is committed to providing access to information and ideas for all



Vision

The Bettendorf Public Library Information Center will be a recognized free community resource, serving as a gateway to life-long learning which offers a diverse spectrum of innovative service, materials, and programming in support of:

- the pursuit of knowledge and information;
- the joy of reading and importance of literacy; social, educational, and cultural activities experience within inviting gathering spaces
- active engagement and collaboration with the City, schools and organizations

Values

The Bettendorf Public Library Information Center Board of Trustees, staff and volunteers are committed to supporting the following values:

- **Access:** we value free, full and equal access to information and high quality of collection of resources, library programs and services provided within welcoming and comfortable spaces.
- **Learning:** we value literacy, the joy of reading, and life-long learning for users of all ages.
- **Community:** we value the library as a public forum and community meeting space encouraging open communication on a wide range of diverse ideas and information.
- **Engagement:** we value active engagement and collaboration with residents and community groups, enhancing the quality of life for Bettendorf residents.
- **Service:** we value quality customer service providing equal, respectful, accurate and friendly service to all.
- **Intellectual Freedom:** we value the privacy of library users to freely access library resources while keeping user transactions and personal information confidential.



**Materials added
to collection:**
14,024

**Digital Collection
Circulation:**
46,152

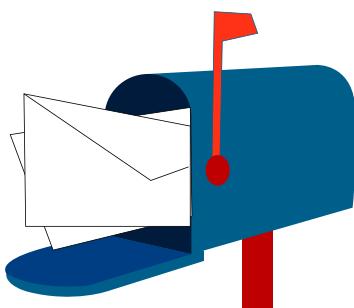
**Physical Collection
Circulation:**
341,394

A YEAR IN NUMBERS: FY21 STATISTICS

**Total Library
Program
Attendance:**
29,302



**Inter-Library
Loans Sent:**
47,171



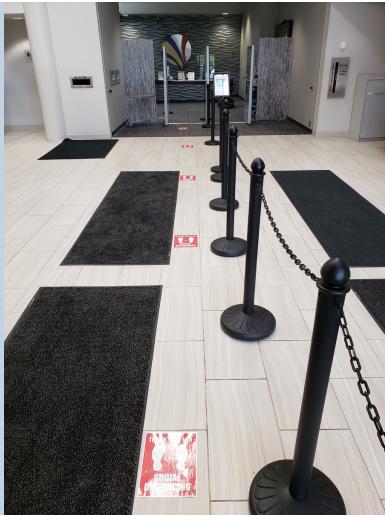
**Registered
Borrowers:**
18,236*



*Almost half of the City of Bettendorf population has a library card!

BPL DURING COVID: FY20 & FY21

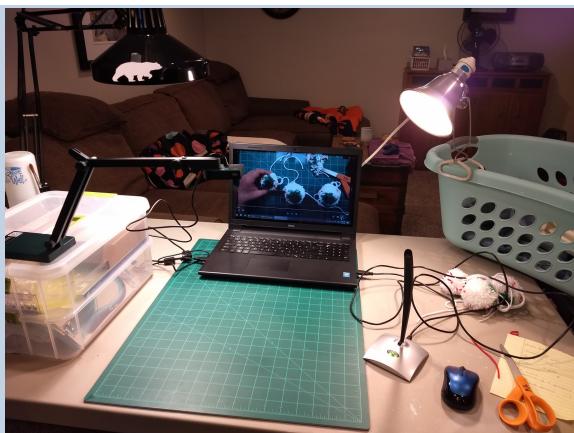
The ongoing pandemic provided new challenges and opportunities for Library Staff in providing access to the collection and information while also providing a safe environment for both staff and library users.



Approximately 86 bins and bags of returned library materials. At the early stages of the pandemic, items were disinfected and then quarantined for a period of time in the library meeting rooms.

When the library re-opened May 2020, social distancing was encouraged throughout the facility. Furniture was put in storage, limited computer stations were available, and there was no in-person programming.

An extra outdoor dropbox was added May 2020 to accommodate the volume of returned materials the library received on a daily basis. Items were then quarantined in the 2nd floor meeting rooms for multiple days before returning to shelves.

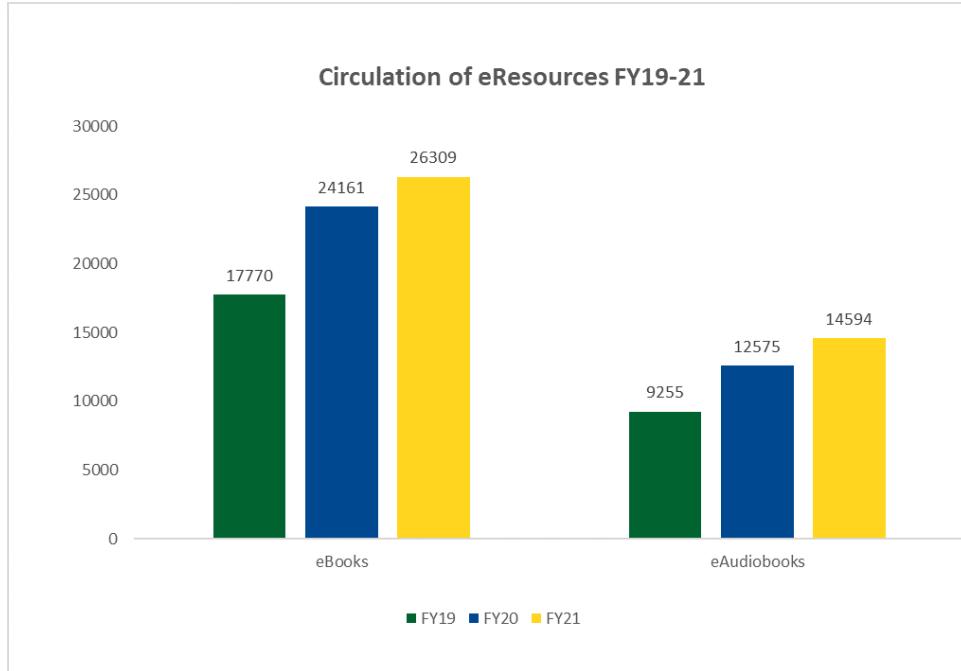


While working from home, Library staff got creative in providing virtual events for the public. Programs ranged from online Book Clubs, storytimes, to DIY videos that coincided with Grab-and-Go craft programs.

While the library was closed to the public, staff developed a no-contact curbside pick-up process to check-out library materials. Staff bagged items and placed them out on a table at the 18th St. parking lot at the patron's scheduled pick-up time.

VIRTUAL SERVICES

As a temporary replacement for in-person programming and services during the COVID-19 pandemic, the Bettendorf Library continued to offer virtual events, as well as grow our digital collection offerings.



Since the beginning of the COVID-19 pandemic in March 2020, both our eBook & eAudiobook circulation significantly grew compared to FY19. However, statistics of our physical collection (as illustrated pg. 2 of this report) show that our library users still borrow heavily from our physical collection.



LIVE VIRTUAL PROGRAM ATTENDANCE



With Library closures and social distancing measures still in place during FY21, the library relied on virtual storytimes, recorded and live music programs, and online book clubs to replace traditional in-person programming. While many library users watched programs live, many others found the benefits of viewing recorded programs at their leisure.



BETTENDORF LIBRARY FOUNDATION

The Bettendorf Public Library Foundation is a nonprofit organization established in 1983 to seek private sector support for maintaining the excellence of programs and services offered by the Bettendorf Public Library. While tax dollars support operation costs, private gifts made through the Foundation help to support innovative new programs and services to meet the community's changing needs and interests. The Library Foundation strives to ensure that the Bettendorf Public Library can continue to meet the needs of the community, today and tomorrow.

FY20 Gifts:

\$109,481 gifted for Creation Studio renovations

\$14,653 gifted back to the Library to support programs & services

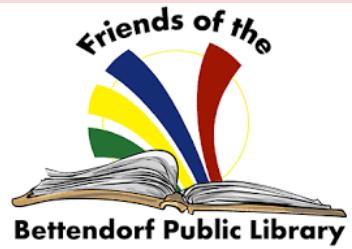
FY21 Gifts:

\$109,925 allocated to support collection deficit (if needed) during COVID pandemic.

\$12,028 gifted back to the library to support programs & services

FRIENDS OF THE BETTENDORF LIBRARY

FY20 Gifts: \$38,774



FY21 Gifts: \$27,770

The Friends are members of a nonprofit organization dedicated to supporting and promoting the Bettendorf Library. The Friends contribute to the purchase of books and materials, programs for all ages, and other expenditures beyond the Library's budget.

In FY21, the Friends opened a temporary book shop in the old café space. In the first two months of operation, the book shop raised over \$2000 for library programs. The bookshop is now open Monday-Wednesdays and Saturdays.

BETTENDORF LIBRARY TRUSTEES

Kathy Brandtner	President
Doug Lindstrom	Vice President
David Pratt	Foundation Liaison
Cindy Lewis	Trustee
Darrin Lindquist	Trustee
John Rabine	Trustee
Archana Wagle	Trustee

LIBRARY ADMINISTRATION

Jillian Aschliman	Library Director
Hayleigh Covella	Administrative Assistant
Heather Gibbs	Circulation Services Supervisor
Karly Lyle	Information Services Manager
Paul Odell	Youth Services Manager, Sr. Manager

BETTENDORF LIBRARY STAFF

Thomas Allegro	Haley Dziuk	Cyndi Kennedy	Shannon Murica
Lucas Berns	Mark Edwards	Maria Levetzow	Cody Noble
Cherri Billingsly	Christine Garrow	Chris Little	David Otten
Amanda Blanche	Rose Gerboth	James McCauley	Jesse Plumb
Ashley Buck	John Gillette	Abigail McWilliams	John Resch
Mary Burkhead	Joleen Hayden	Tina Medina	Faith Stockdale
Carol Crane	Jill Hayes	Andy Miller	Anabel Torres
April Crowder	Shar Hedin-Campbell	Courtney Mongiat	Jennie White
Marissa Dyer	Darcey Jaeschke	Carina Mulcrone	



Thank You!

With gratitude for continued support:

The City of Bettendorf

The Bettendorf Library Foundation

Friends of the Bettendorf Library

Volunteers

Community Businesses and Organizations

Donors

...and our library users!



A special thank you to former Library Director Sue Sharp!

On behalf of the Library Staff, Board of Trustees, and the City of Bettendorf, we thank you for your many years of leadership and service to the Library, and we wish you a very happy retirement!